FetchPro **Quick Start Guide**



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What Fetch Does

Fetch provides your computer with Internet access separate from WiFi, using your smartphone's unlimited data plan. This gives your computer fast, stable and more secure Internet access no matter where you are.







How Fetch Works

Fetch has two parts that make it work.

The first is the FetchPro system extension for Mac or Windows, which gets installed on your computer.

The second is the Fetch app for your iPhone or Android smartphone, which you download from the App Store or Google Play.





What You Need

FetchPro works with any combination of Apple or Android smartphones and Mac and Windows computers.

You'll need a smartphone (or a tablet) with a cellular data plan (not a hotspot), a Mac or Windows computer, and your smartphone's USB charging cable.





Computer

Download the FetchPro installer to your computer.

Click the download link in the email you received from FetchPro.

Open the FetchPro installer. Double click the FetchPro installer file that downloaded.

Follow the steps in the installer file to install FetchPro.



. Smartphone

Download and open Fetch on your smartphone. Click the smartphone app link in the email you received from FetchPro and download Fetch to your smartphone.

Open the Fetch App on your smartphone. It will need to remain open while Fetch is in use.

iPhone/Windows computer combo users, make sure to see the special notes on page 8 before continuing to the next step.











Computer & Smartphone

Connect Fetch and FetchPro.

Connect your smartphone charging cable to your smartphone and to your computer.

Activate FetchPro.

Double click on the FetchPro icon on your computer. Make sure to grant FetchPro any security access from your computer security software. After going through the brief intro-slides, enter your FetchPro license code (available in the email you received from FetchPro) into the prompt.

Use FetchPro!

Several prompts will indicate that FetchPro is now active and functioning, including a "green dot" on the Fetch app on the smartphone. Enjoy super fast, stable and more secure Internet access on your computer with FetchPro!



Special Notes

iPhone and Windows Computer Combo Users

If you use an iPhone and a Windows computer, then you'll need iTunes for FetchPro to function properly.

If you don't yet have iTunes, then **click here** to download and install iTunes now before continuing to the next step. Open iTunes and keep it open until completing the Quick Start Guide. You'll only need to have iTunes open this one time while activating Fetch. After the FetchPro activation process, you can close iTunes.

FetchPro Activation

You can use FetchPro to obtain Internet access for your computer in order to activate your FetchPro license in the event that your computer does not have Internet access during the FetchPro installation process.



? Is FetchPro On? How Do I Know FetchPro Is Working?

Windows Users

Once you enter your license code number and receive the redemption message, you're using FetchPro.

The "No Internet" Message & Globe Icon Even though you see "No Internet" and the globe icon (instead of a WiFi icon), FetchPro is on and working.

You can test this by opening up a web browser and searching for something.

